## BEFORE

## THE PUBLIC SERVICE COMMISSION OF

### SOUTH CAROLINA

DOCKET NO. 94-654-C - ORDER NO. 95-657 / MARCH 17, 1995

IN RE: Application of Murdock, Remmers & ) ORDER
Associates for a Certificate of Public ) APPROVING
Convenience and Necessity to Provide ) CERTIFICATE
Operator Services within the State of )
South Carolina. )

This matter comes before the Public Service Commission of South Carolina (the Commission) by way of the Application of Murdock, Remmers & Associates (MRA or the Company) requesting a Certificate of Public Convenience and Necessity authorizing it to operate as a reseller of telecommunications services, including operator services, in the State of South Carolina. The Company's Application was filed pursuant to S.C. Code Ann. §58-9-280 (Supp. 1993) and the Regulations of the Public Service Commission of South Carolina.

The Commission's Executive Director instructed MRA to publish, one time, a prepared Notice of Filing in newspapers of general circulation in the affected areas. The purpose of the Notice of Filing was to inform interested parties of MRA's Application and of the manner and time in which to file the appropriate pleadings for participation in the proceeding. MRA complied with this instruction and provided the Commission with proof of publication

of the Notice of Filing. A Petition to Intervene was filed by the Consumer Advocate for the State of South Carolina (the Consumer Advocate).

Discussions between MRA and the Consumer Advocate led MRA to agree to certain changes in its proposed tariff. Subsequently, the Consumer Advocate informed the Commission that it was satisfied that MRA's offering was consistent with other resellers approved by the Commission, and that the Consumer Advocate would not participate in the scheduled hearing in this Docket.

A public hearing was commenced on March 9, 1995 at 10:30 a.m., in the Commission's Hearing Room. The Honorable Rudolph Mitchell, Chairman, presided. MRA was represented by B. Craig Collins, Esquire. Florence P. Belser, Staff Counsel, represented the Commission Staff.

David F. Schultz, Controller and Secretary of MRA, appeared and offered testimony in support of MRA's Application. Mr. Schultz explained MRA's request for authority to provide interexchange telecommunications services in South Carolina as a non-facilities based reseller. Mr. Schultz described MRA's services, its managerial, technical, and financial resources, and it marketing procedures. Mr. Schultz also stated that MRA will provide its services in compliance with the Commission's rules and regulations.

After full consideration of the applicable law, the Company's Application, and the evidence presented at the hearing, the Commission hereby issues its findings of fact and conclusions of law:

# FINDINGS OF FACT

- 1. MRA is incorporated under the laws of the State of Iowa and is licensed to do business as a foreign corporation in the State of South Carolina by the Secretary of State.
- 2. MRA operates as a non-facilities based reseller of interexchange services and wishes to provide its services in South Carolina.
- 3. MRA has the experience, capability, and financial resources to provide the services as described in its Application.

# CONCLUSIONS OF LAW

- 1. Based on the above findings of fact, the Commission determines that a Certificate of Public Convenience and Necessity should be granted to MRA to provide intrastate interLATA service and to originate and terminate toll traffic within the same LATA, as set forth herein, through the resale of intrastate Wide Area Telecommunications Services (WATS), Message Telecommunications Service (MTS), Foreign Exchange Service, Private Line Service, or any other services authorized for resale by tariffs of carriers approved by the Commission.
- 2. The Commission adopts a rate design for MRA for its resale services which includes only maximum rate levels for each tariff charge. For intrastate interLATA "0+" collect and calling card calls, MRA may not impose a fixed operator service charge more than the intrastate charges then currently approved for AT&T Communications, and for the usage portion of the call, MRA may not charge more than the intrastate rates charged by AT&T

Communications at the time such call is completed. A rate structure incorporating maximum rate levels with the flexibility for adjustment below the maximum rate levels has been previously adopted by the Commission. In Re: Application of GTE Sprint Communications Corporation, etc., Order No. 84-622, issued in Docket No. 84-10-C (August 2, 1984).

- MRA shall not adjust its rates below the approved maximum 3. level without notice to the Commission and to the public. MRA shall file its proposed rate changes, publish its notice of such changes, and file affidavits of publication with the Commission two weeks prior to the effective date of the changes. However, the public notice requirement is waived, and therefore not required, for reductions below the maximum cap in instances which do not affect the general body of subscribers or do not constitute a general rate reduction. In Re: Application of GTE Sprint Communications, etc., Order No. 93-638, issued in Docket No. 84-10-C (July 16, 1993). Any proposed increase in the maximum rate level reflected in the tariff which would be applicable to the general body of the Company's subscribers shall constitute a general ratemaking proceeding and will be treated in accordance with the notice and hearing provisions of S.C. Code Ann. §58-9-540 (Supp. 1993).
- 4. MRA shall file its revised maximum tariff and an accompanying price list within thirty (30) days of the date of this Order. The revised tariff shall be consistent with the findings of this Order and shall include the changes which MRA agreed to

include in its tariff. Further, the tariff shall be filed with the Commission in a loose-leaf binder.

- 5. MRA should be allowed to incorporate in its tariff a surcharge for operator—assisted and calling card calls not to exceed \$1.00 for calls originated at hotels and motels and at customer—owned pay telephones only if the property owners have not added a surcharge already. That is, the Company may not impose an additional surcharge to calls originating at hotels and motels and customer—owned pay telephones if such a surcharge has already been imposed by the property owners. If such a charge is applied, however, it should be paid in its entirety to the customer by the Company. Further, if the surcharge is applied, the user should be notified of imposition of the surcharge. This notification should be included in the information pieces, such as tent cards or pay telephone stickers, identifying the Company as the operator service provider for pay telephones and guest phones.
- 6. MRA is required to provide "tent" cards to hotels and motels for placement next to guest telephones and stickers to customer-owned pay telephones identifying it as the provider of operator service for intrastate interLATA distance calls. MRA is required to brand all calls identifying itself as the carrier for the motel or hotel. The information pieces shall be consistent with the format approved by the Commission in Order No. 93-811, issued in Docket No. 92-557-C.
- 7. For the provision of operator services, MRA shall comply with the Operator Service Provider Guidelines approved in Order No.

DOCKET NO. 94-654-C - ORDER NO. 95-657 MARCH 17, 1995 PAGE 6

93-534, issued in Docket No. 93-026-C.

- 8. MRA is subject to access charges pursuant to Commission Order No. 86-584, in which the Commission determined that for access purposes resellers should be treated similarly to facilities-based interexchange carriers.
- 9. With regard to the Company's resale of service, an end-user should be able to access another interexchange carrier or operator service provider if they so desire.
- 10. MRA shall resell the services of only those interexchange carriers or LECs authorized to do business in South Carolina by this Commission. If MRA changes underlying carriers, it shall notify the Commission in writing.
- 11. With regard to completion of any intraLATA toll calls, MRA shall comply with the terms of Order No. 93-462, Order Approving Stipulation and Agreement, in Docket Nos. 92-182-C, 92-183-C, and 92-200-C (June 3, 1993).
- 12. MRA shall file quarterly financial reports consistent with the form required to support its Application with the Commission. If MRA's quarterly financials reflect the same trend that was evident at the time of certification for two consecutive quarters (i.e. weak financial performance by the Company), the Commission may require MRA to appear before it for further consideration. At such time as the quarterly filings indicate a strengthening or profitable financial performance, the Commission may reduce the filing requirement.
  - 13. Further, MRA shall file surveillance reports on a

calendar or fiscal year basis with the Commission as required by Order No. 88-178 in Docket No. 87-483-C. The proper form for these reports is indicated on Attachment A.

14. That this Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

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ATTEST:

Executive Director

(SEAL)

ABOVE).

# ANNUAL INFORMATION ON SOUTH CAROLINA OPERATIONS FOR RESELLERS OF TELECOMMUNICATION SERVICE

(1)SOUTH CAROLINA OPERATING REVENUES FOR THE 12 MONTHS ENDING DECEMBER 31 OR FISCAL YEAR ENDING
(2)SOUTH CAROLINA OPERATING EXPENSES FOR THE 12 MONTHS ENDING DECEMBER 31 OR FISCAL YEAR ENDING
(3) RATE BASE INVESTMENT IN SOUTH CAROLINA OPERATIONS* FOR 12 MONTHS ENDING DECEMBER 31 OR FISCAL YEAR ENDING
*THIS WOULD INCLUDE GROSS PLANT, ACCUMULATED DEPRECIATION, MATERIALS AND SUPPLIES, CASH WORKING CAPITAL, CONSTRUCTION WORK IN PROGRESS, ACCUMULATED DEFERRED INCOME TAX, CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER DEPOSITS.
(4) PARENT'S CAPITAL STRUCTURE* AT DECEMBER 31 OR FISCAL YEAR ENDING
*THIS WOULD INCLUDE ALL LONG TERM DEBT (NOT THE CURRENT PORTION PAYABLE), PREFERRED STOCK AND COMMON EQUITY.
(5) PARENT'S EMBEDDED COST PERCENTAGE (%) FOR LONG TERM DEBT AND EMBEDDED COST PERCENTAGE (%) FOR PREFERRED STOCK AT YEAR ENDING DECEMBER 31 OR FISCAL YEAR ENDING
(6)ALL DETAILS ON THE ALLOCATION METHOD USED TO DETERMINE THE AMOUNT OF EXPENSES ALLOCATED TO SOUTH CAROLINA OPERATIONS AS WELL AS METHOD OF ALLOCATION OF COMPANY'S RATE BASE INVESTMENT (SEE #3